

# Feathers Group Green Guest Charter

At the Feathers Group we are striving to ensure that our company can operate within an environmentally friendly setting without imposing on your stay within our hotels.

As our guests you have an important role to play, so we welcome your support and hope that you will consider some of our green initiatives during your visit.

Some things you may choose to do will help us to protect our environment and reduce our carbon footprint however we hope that you may take some ideas into your own homes.

## **Energy Conservation:**

Ensure that all lights and appliances are switched off when leaving your room.  
Please consider turning the heating down or off when opening windows for fresh air.  
Only boil the required amount of water when using the kettle.

## **Help us recycle:**

Please leave all newspaper or magazines to one side for our staff to recycle in the paper-banks.  
We are currently looking into ways that will improve recycling within the rooms whilst avoiding imposing on your room space, we welcome any ideas you may have.

## **Water Waste:**

Lots of fluffy towels are a luxury hotel treat, but can waste huge quantities of water, energy and detergent. If you are happy with your towels please leave them on the heated rail or, throw them in the bath, and we'll replace them for you as needed.  
If you would like to help us save water and resources by changing your bed linen every second day rather than daily, then please let us know.  
Try to avoid unnecessarily running the water for brushing teeth.  
Consider showers instead of baths.  
Do not flush sanitary waste, the use of bags / bins to be used where possible.

## **Buy something local:**

The use of local products will eliminate travel miles and give support to local business.

## **Leave the car:**

There are wonderful walking and running routes from our various hotels or you could take advantage of public transport options.  
When loading and unloading your vehicle switch the engine off.

## **Local charity:**

Within the group we have various events and collections to aid charities local charities. Please ask the reception team for the hotel specific charity that may be in operation during your stay.

All detailed information is available within our Green Concierge files which can be found at any of the reception desks. Also any of our Green Team members will be more than happy to help or receive any ideas that you may have.

**Finally, we at the Feathers Group wish you a fantastic stay.**

